



BATHROOM BUTLER

Bathroom Butler (Pty) Ltd | Reg: 1972/006277/07 | Vat: 4630110619 | Directors: A. Maclaren-Taylor
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56 Durban Street, City & Suburban, JHB, South Africa | P O Box 260817, Excom, 2023



15 Year Warranty: Bathroom Butler Stainless Steel Bathroom Accessories with RIGID Loc Mounting

All components of Bathroom Butler® stainless steel bathroom accessories with RIGID Loc Mounting system, excluding the colour finishes, are guaranteed against any manufacturing defects for a period of 15 years from date of purchase, as printed on the sales docket, which must be provided as proof of purchase. This updated Guarantee only applies to BTAs purchased after 1 June 2019, all BTAs purchased prior to 1 June 2019 carry a 10 Year Limited Guarantee.

PVD coated colour finishes are guaranteed against any manufacturing defects for a period of 5 years from date of purchase and the Painted colour finishes are guaranteed against any manufacturing defects for a period of one year from date of purchase.

Excluded from this warranty are damages resulting from force majeure (Acts of God), including but not limited to lightning and floods, fair wear and tear, misuse, wilful damage, negligence, repair of device without the approval of Bathroom Butler® or damage resulting from incorrect installation.

The manufacturer's liability is limited to repair or replacement of the stainless steel bathroom accessories only. No claim for consequential damage and/or labour and/or transport will be entertained. Damages arising from misuse of the stainless steel bathroom accessories will render the warranty invalid.

This warranty is only valid when the product has been purchased from an authorised reseller or country/territory distributor and is only valid within the geographical borders of the country/territory that it was originally purchased. This warranty only extends to the original purchaser of this product and is not transferable.

CLEANING & CARE

Simply wipe your product down regularly with a warm damp cloth then buff it dry. Dust particles contain contaminants, and if they are allowed to settle on any product for long enough, they will eventually cause marks to form. Do not use any abrasive cleaning agents or cleaning products containing Chlorine as this could damage the surface of your stainless steel BTAs.

Product Guarantee - South Africa

All components of LIQUID RED® Chrome bathroom accessories with Wonder-Mount fixing system, excluding colour finishes are guaranteed against any manufacturing defects for a period of 5 years from date of purchase, as printed on the sales docket, which must be provided as proof of purchase.

Painted colour finishes are guaranteed against any manufacturing defects for a period of one year from date of purchase.

Excluded from this warranty are damages resulting from force majeure (Acts of God), including but not limited to lightning and flood, fair wear and tear, misuse, wilful damage, negligence, repair of device without the approval of LIQUID RED® or damage resulting from incorrect installation.

The manufacturer's liability is limited to repair or replacement of the Chrome bathroom accessories only. No claim for consequential damage and/or labour and/or transport will be entertained. Damages arising from misuse of the bathroom accessories will render the warranty invalid.

This warranty is only valid when the product has been purchased from an authorised reseller or country/territory distributor and is only valid within the geographical borders of the country/territory that it was originally purchased. This warranty only extends to the original purchaser of this product and is not transferable.

CLEANING & CARE

LIQUID RED® bathroom accessories are Chrome plated and should be cleaned regularly with a warm damp cloth and buffed dry with a clean dry cloth. Do not use the rough end of a kitchen sponge to clean your bathroom accessory. DO NOT clean your bathroom accessory with any kind of ACID BASED CHEMICAL, TILE CLEANER or detergents that contain CHLORINE. This may contaminate and damage the surface finish of the bathroom accessory.

CLEANING & CARE Matt Black Colour Finish

Clean daily using only warm water and dry off with a soft cloth. DO NOT use any household detergents. DO NOT use any abrasive cleaning materials. DO NOT allow any residue to dry on the accessory surface such as toothpaste, shaving cream, hand soap and other bathroom products. Clean off immediately with water and dry with a soft cloth. The Matt Black finish is a coated surface, therefore it is possible to chip it which is not covered by the warranty. DO NOT bump with hard objects.



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15 Year Warranty: Bathroom Butler Stainless Steel Heated Towel Rails (HTRs)

The Bathroom Butler® heated towel rails (HTRs) are manufactured from polished stainless steel. All stainless steel components of Bathroom Butler's HTRs, excluding the heating element, PTSelect Switch and TDC Timer, are guaranteed against any manufacturing defects for a period of 15 years from the date of purchase, as printed on the sales docket, which must be provided as proof of purchase upon return of the goods. This updated Guarantee only applies to HTRs purchased after 1 June 2019, all HTRs purchased prior to 1 June 2019 carry a 10 Year Limited Guarantee.

All other components, including the heating element, but excluding the PTSelect Switch and TDC Timer, are guaranteed against any manufacturing defects for a period of 5 years from the date of purchase. The PTSelect Switch and TDC Timer are guaranteed against any manufacturing defects for a period of 1 year from the date of purchase.

PVD coated colour finishes are guaranteed against any manufacturing defects for a period of 5 years from date of purchase and the Painted colour finishes are guaranteed against any manufacturing defects for a period of one year from date of purchase.

Excluded from this warranty are damages resulting from force majeure (Acts of God), including, but not limited to, lightning and floods, fair wear and tear, misuse, wilful damage, negligence, repair of device without the approval of Bathroom Butler® or damage resulting from incorrect installation. The manufacturer's liability is limited to repair or replacement of HTRs only. No claim for consequential damage and/or labour and/or transport will be entertained. Damages arising from misuse of the HTRs will render the warranty invalid.

This warranty is only valid when the product has been purchased from an authorised reseller or country/territory distributor and is only valid within the geographical borders of the country/territory that it was originally purchased. This warranty only extends to the original purchaser of this product and is not transferable.

CLEANING & CARE

To clean the product firstly switch OFF your heated towel rail and allow it to cool down. Secondly wipe it down with a warm damp cloth then buff it dry. Do not use any abrasive cleaning agents or cleaning products containing Chlorine as this could damage the surface of your stainless steel HTR.



5 Year Warranty: Bathroom Butler Stainless Steel Grab Rails

All components of Bathroom Butler® stainless steel grab rails are guaranteed against any manufacturing defects for a period of 5 years from date of purchase, as printed on the sales docket, which must be provided as proof of purchase.

Excluded from this warranty are damages resulting from force majeure (Acts of God), including, but not limited to, lightning and floods, fair wear and tear, misuse, wilful damage, negligence, repair of device without the approval of Bathroom Butler or damage resulting from incorrect installation. The manufacturer's liability is limited to repair or replacement of stainless steel grab rails only. No claim for consequential damage and/or labour and/or transport will be entertained. Damages arising from misuse of the grab rails will render the warranty invalid.

This warranty is only valid when the product has been purchased from an authorised reseller or country/territory distribution and is only valid within the geographical borders of the country/territory that it was originally purchased. This warranty only extends to the original purchaser of this product and is not transferable.

CLEANING & CARE

Simply wipe your product down regularly with a warm damp cloth then buff it dry. Dust particles contain contaminants, and if they are allowed to settle on any product for long enough, they will eventually cause marks to form. Do not use any abrasive cleaning agents or cleaning products containing Chlorine as this could damage the surface of your stainless steel Grab Rails.
